

SINFUL SHOES

Merchandise Return Form

Print, fill out and sign this form and enclose with your return.

Return Requested: Exchange Store Credit Refund

Please check off your option for return. Please note refunds are subject to a 20% restocking fee. Shipping charges are non-refundable.

Original Order# _____ Order Date: _____
 RMA#: _____
 Name: _____ Phone #: _____
 Address: _____ Apt #: _____
 City: _____ State: _____ Zip: _____
 E-Mail Address: _____
 Reason for Return: _____

Please enter information for item/s being returned for Exchange, Store Credit or Refund.

Item#	Qty	Description	Size	Color	Price
Store Credit's will be e-mailed					Sub-Total for Store Credit or Refund.
					(For Office Use Only) 20% Restocking Fee
					(For Office Use Only) Final-Total

Exchanges Only

To request an exchange please fill out this next section below to process your exchange.

Item#	Qty	Description	Size	Color	Price
Standard Shipping Rates				Sub-Total	
\$0.00 - \$50.00 = \$8.95		\$150.01 - \$300.00 = \$14.95		Shipping	
\$50.01 - \$75.00 = \$9.95		\$300.00 - up = \$19.95		Total	
For Exchanges only: Enter the amount from above for the item/s you are returning for exchange, and subtract that amount from the total of the new items you are ordering to get your final total.				(Minus)	
				Final Total	

Name: _____ (Name as it appears on your Credit Card)

Credit Card Type: Visa MasterCard American Express Discover

Credit Card# _____ - _____ - _____ - _____ Exp Date: ____/____

Credit card information is not necessary for refunds. We will refund the original credit card used for the order.

Signature Required: _____

I have fully read, understand and am in acceptance of all return policies and procedures.

Returned shoes must be in NEW, NEVER WORN Condition, with no marks, dirt or foot prints on the inner foot bed or scratches on the bottom soles of the shoes. If the shoes have been deemed worn and used the shoes will be refused and sent back at the customers expense.

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Return Policy: We want you to be happy with your purchase from us. If your shoes do not fit or you are simply just not happy with them, you may return them within 15 days from the delivery date of your order. You may pick out another pair of shoes, request a store credit to use on a future purchase or a request a refund. Please note that all refunds are subject to a 20% restocking fee.

Please understand that worn shoes WILL NOT be accepted. If a shoe is deemed defective by the manufacturer, we will gladly replace the shoe for the exact pair. Defective shoe claims will be forwarded to the manufacturer for review, and replacements will be at the manufacturer's discretion. Any attempt to repair a shoe will automatically void the defective replacement policy. Any worn shoe returned will be sent back at the customer's expense. All returns will be in sole of the shoes must be in its new and original condition, with no marks, scuffs. The shoe box must also be in its original condition. Please do not write on, mark up, tape the box or alter the box in any way. Altering the box will void your return. Simply wrap the box in the same manner it was shipped to you, prior to returning the shoes.

Hosiery/Lingerie Policy: Any Hosiery/Lingerie/Clothing item that has been opened is considered used and can't be returned. Shipping charges are non-refundable.

Refused Package Policy: Any order refused by the customer is subject to a 20% restocking fee plus applicable UPS return shipping service fees. Shipping charges are non-refundable.

How to return or exchange items: Requests for Store Credit or Exchanges must be submitted via e-mail to customerservice@sinfulshoes.com. An RMA# (Return Authorization Number) will be assigned and e-mailed back to you with instructions and a link to the Merchandise Return Form that is to be filled out and returned with your item/s.

RMA # must be clearly written on the package. Any returns made without an RMA # will be refused and sent back Return to Sender. RMA#'s are valid for 10 days from the date they are issued. Any delay in returning your exchange/return could void your RMA# and make your return ineligible for exchange/return.

Please note: Promotional shipping rates offered for the original order are not valid on exchanges. Standard shipping rates (4-6 Business Days) will be applied to all exchanges.

Where to send your returns or exchanges:

Send all exchanges to this address:

*Sinful Dreamz
Exchange & Returns Dept.
2 Townsend West #9
Nashua, NH 03063*

*This address is for processing returns & exchanges only.
Please do not mail orders or any other correspondence's to this address.*

*Toll Free# 1-866-473-2023
E-mail: customerservice@sinfulshoes.com*